UNITED STATES DISTRICT COURT, NORTHERN DISTRICT OF CALIFORNIA CASE NO. 5:22-CV-02410-PCP SHARON OLIVEIRA AND SIMONE DE ANDRADE BOYCE, AS INDIVIDUALS AND ON BEHALF OF ALL OTHERS SIMILARLY SITUATED V. LANGUAGE LINE SOLUTIONS, INC. AND ON LINE INTERPRETERS, INC. ("THE ACTION")

A court authorized this Notice. This is not a solicitation from a lawyer.

NAME: << EMPLOYEENAME>>

ATTENTION: EMPLOYMENT RECORDS SHOW THAT YOU ARE OR WERE EMPLOYED AS AN INTERPRETER IN THE UNITED STATES BY ON LINE INTERPRETERS, INC. AT ANY TIME FROM APRIL 18, 2020 THROUGH APRIL 1, 2024, AND ARE A MEMBER OF THE BELOW-DESCRIBED FLSA COLLECTIVE.

- A proposed settlement (the "Settlement") has been reached between Plaintiffs Sharon Oliveira and Simon De Andrade Boyce ("Plaintiffs" or "Class Representatives") and Defendants, Language Line Solutions, Inc. and On Line Interpreters, Inc. ("Defendants.")
- The Settlement resolves a class action/collective action lawsuit in which Plaintiffs claim Defendants violated wage and hour laws; specifically, the Fair Labor Standards Act ("FLSA") of the United States, as well as the state laws of California (for interpreters who worked in that state) in a variety of ways. Defendants deny those claims. You are getting this Notice because you are part of the FLSA Collective that has been agreed to for purposes of the Settlement. The FLSA Collective consists of any Interpreters employed by Defendants or any of its predecessors between April 18, 2020, through and including April 1, 2024.
- As a member of the FLSA Collective, you are eligible to participate in the FLSA Settlement. Because you were not employed in California between April 18, 2018, and April 1, 2024, you are not eligible to participate in that portion of the Settlement which applies exclusively to interpreters who worked in California during the specified period of time.
- The FLSA Settlement provides for cash payments as explained in this Notice.
- To become a member of the FLSA Settlement Collective and receive a Settlement Payment, you must follow the instructions in this Notice to opt-in to the Settlement before the deadline listed below.
- This Notice summarizes the proposed settlement. For the precise terms of the settlement, please see the Settlement Agreement by accessing it at www.FLSAInterpreterSettlement.com, by contacting Class Counsel (contact information below), by accessing the Court docket in this case, for a fee, through the Court's Public Access to Court Electronic Records (PACER) system at https://ecf.casd.uscourts.gov, or by visiting the office of the Clerk of the Court for the United States District Court for the Northern District of California, at 280 South 1st Street, Second Floor, San Jose, CA 95113, between 9:00 a.m. and 4:00 p.m., Monday through Friday, excluding Court holidays. PLEASE DO NOT TELEPHONE THE COURT OR THE COURT CLERK'S OFFICE TO INQUIRE ABOUT THIS SETTLEMENT OR THE CLAIM PROCESS.

| OVERVIEW OF YOUR LEGAL RIGHTS AND OPTIONS UNDER THE FLSA SETTLEMENT | |
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| TO RECEIVE AN FLSA SETTLEMENT PAYMENT | To receive your share of the FLSA Settlement described in more detail below, you must complete and return the attached "Opt-in Form" no later than November 12, 2024. You may complete the attached Opt-in Form and return it by mail in the pre-postage return envelope provided with this Notice. You may also complete the Opt-in Form electronically by visiting www.FLSAInterpreterSettlement.com. Follow the prompts to complete the electronic form until you have received confirmation that your form has been submitted electronically. Mailed Opt-In Forms must be postmarked, and electronic Opt-In Forms must be submitted, no later than November 12, 2024. |
| DO NOTHING | If you do not wish to participate in the FLSA Settlement, you should not return the Opt-in Form. If you do not return a properly completed Opt-in Form by mail or electronically by November 12, 2024, you will not receive an FLSA Settlement payment, and you will not be bound by the terms of FLSA Release and/or the portions of the Settlement pertaining to the FLSA claims. |

• These rights and options, and how to exercise them, are explained in more detail in this Notice.

- The Court handling this case still has to decide whether to grant final approval of the Settlement. Cash payments will only be issued if the Court grants final approval of the FLSA Settlement and after the time for appeals has ended and any appeals are resolved, if applicable. Payments are expected to be mailed by approximately April 9, 2025, if the Settlement is given final approval and there are no appeals.
- Additional information regarding the FLSA Settlement is available through the Settlement Administrator or Class Counsel, whose contact information is provided in this Notice.

BASIC INFORMATION

1. Why did I get this Notice?

You have received this Notice because Defendants' records show that you were employed by Defendants or any of their predecessors as an Interpreter in the United States (the 50 states plus Washington, DC) at any point between April 18, 2020, through and including April 1, 2024. This Notice tells you how you can be part of this Settlement or how you can exclude yourself from this Settlement.

2. What is the Action about?

In the Action, Plaintiffs alleged claims on behalf of certain hourly, non-exempt employees who worked for Defendants in the United States as interpreters. More particularly, Plaintiffs alleged among other things that Defendants violated the Fair Labor Standards Act ("FLSA"), with respect to them individually and/or each such employee, by failing to pay all minimum wage and overtime owed and failing to adequately reimburse employees for business expenses. In the Action, Plaintiffs sought monetary relief on behalf of an FLSA Collective. Plaintiffs and Defendants believe that the Settlement is fair, adequate, and reasonable, and that it is in the best interest of the members of the FLSA Collective.

3. Why is the lawsuit a collective action?

In a collective action, one or more people (in this case, Sharon Oliveira and Simon De Andrade Boyce) sue on behalf of people who are alleged to have similar claims. All such people have the ability to become a part of the "collective" and are receiving this courtapproved Notice. In a collective action, eligible individuals within the collective cannot participate in the lawsuit or any settlement without timely providing their written consent to join. Individuals who elect to participate in the lawsuit and any settlement resulting therefrom become "Collective Members" or "Opt-ins" only if they provide their written consent to join as described herein. Individuals that choose not to participate in the lawsuit do so by declining to provide their written consent to join (i.e., taking no action). Individuals that decline to provide their written consent to join will not become FLSA Settlement Collective Members, will not receive any share of the Settlement, and will not release any claims that they may have against the Defendants.

4. Who is in the FLSA Collective and Who is in the FLSA Settlement Collective

The FLSA Collective consists of any Interpreters employed in the United States by Defendants or any of their predecessors between April 18, 2020, through and including April 1, 2024. The FLSA Settlement Collective is any FLSA Collective member who has opted-in to the Settlement by completing and returning the attached "Opt-in Form" (as described above) no later than November 12, 2024.

5. Why is there a settlement?

No Court has made any determination whether Defendants or Plaintiffs are correct on the merits. However, both sides agreed to the Settlement to avoid the cost and risk of further litigation. The FLSA Settlement does not mean that any law was broken. Defendants deny all of the claims in the Action. The Settlement Representatives and their lawyers believe the FLSA Settlement is fair, adequate and reasonable and in the best interests of all FLSA Collective Members.

6. What does the settlement provide?

Under the terms of the Settlement, Defendant agrees to pay a Settlement Amount of \$3,725,000.00. Certain amounts approved by the Court will be deducted from the Settlement Amount, specifically, attorneys' fees of not more than \$1,241,666.67 and costs of not more than \$50,000 incurred for representing Plaintiffs and the Settlement Class in the Action; service awards of not more than \$25,000 collectively to Plaintiffs and the Opt-In FLSA Plaintiffs for initiating the Action and providing services in support of the Action; and the fees and expenses of the Settlement Administrator estimated not to exceed \$50,000. Of the remaining net amount, \$800,500.00 is being allocated to the FLSA Collective. If the Court approves less than the above-listed amounts for any of the deductions listed above, that amount will be available to pay Settlement Class Members who elect to opt-in to the FLSA Settlement and who do not opt-out of the California Settlement.

Under the terms of the FLSA Settlement, the FLSA Net Settlement Amount will be allocated to FLSA Settlement Collective members on the basis of each FLSA Settlement Collective Member's total workweeks in part-time status and total workweeks in full-time

status. Each FLSA part-time workweek will be equal to one (1) FLSA Settlement Share. Each FLSA full-time workweek will be equal to ten (10) FLSA Settlement Shares. Each FLSA Settlement Collective Member's FLSA Settlement Award will be based on their proportionate share of the total FLSA Settlement Shares. FLSA Settlement Collective Members' FLSA Settlement Awards shall be allocated as 100% wages. The Settlement Administrator shall, from the FLSA Settlement Awards assigned to each FLSA Settlement Collective Member, deduct the employee's tax and other wage withholdings for the wage portion. Defendants will separately pay the employer's portion of these tax payments. Each FLSA Settlement Collective Member will receive an IRS Form W-2 to report the wage portion of the amount paid to them. None of the payments will be eligible for benefit contributions or employee matching.

7. What am I giving up in exchange for the FLSA Settlement benefits?

Upon the Settlement Effective Date, all FLSA Settlement Collective Members will be releasing claims and the right to bring their own lawsuit under the FLSA. The full language of the FLSA release that will apply to you can be found in the Settlement Agreement and you should review that document to understand the full extent of the FLSA release. Generally, the release provides that FLSA Settlement Collective Members will release the Released Parties from any and all claims or obligations arising from alleged violations of the Fair Labor Standards Act, 29 U.S.C. § 201, et seq. ("FLSA") that were or could have been pled based upon the factual allegations that were alleged in any of the complaints filed in this Action, so long as the claims arose during the FLSA Collective Period. This includes but is not limited to all claims for unpaid wages, including overtime wages, off-the-clock wage claims, minimum wage claims, claims for failure to reimburse for necessary business expenses, claims for unpaid rest breaks, and any related claims for attorneys' fees, liquidated damages, interest, litigation expenses or any other costs or expenses.

"Released Parties" means Language Line Solutions, Inc., On Line Interpreters, Inc., all of their current and former parent companies, current and former subsidiaries, affiliates, and other related entities and individuals, as fully defined in the Settlement Agreement.

You may later discover new or currently unknown facts about the claims you have released, but your releases of these claims will remain in effect and valid even if you later discover such new or unknown facts. You can talk to one of the lawyers listed below for free or you can talk to your own lawyer if you have questions about the claims, you are releasing and what they mean. You may also get the full legal text of the releases by which you will bound by referencing the Settlement Agreement.

8. Can Defendants retaliate against me for participating in the settlement?

No. Your decision as to whether or not to participate in the Settlement will in no way affect your work or employment with Defendants or future work or employment with Defendants. It would be unlawful for an employer to take any adverse action against an individual as a result of their participation in a lawsuit or a settlement.

HOW TO GET A CASH PAYMENT

9. How do I get a cash payment?

To receive your share of the FLSA Settlement described above, you must complete and return the attached "Opt-in Form" no later than November 12, 2024. You may complete the attached Opt-in Form and return it by mail in the pre-postage return envelope provided with this Notice. You may also complete the Opt-in Form electronically by visiting www.FLSAInterpreterSettlement.com. Follow the prompts to complete the electronic form until you have received confirmation that your form has been submitted electronically. Mailed Opt-In Forms must be postmarked, and electronic Opt-In Forms must be submitted, no later than November 12, 2024.

10. When will I get my check?

Checks will be mailed to FLSA Settlement Collective Members after the Court grants "final approval" of the Settlement, and after time for appeals has ended and any appeals have been resolved, if applicable. If the judge approves the settlement, there may be appeals. If there are any appeals, resolving them could take some time, so please be patient.

11. What happens if I don't opt-in?

If you do not wish to participate in the FLSA Settlement, you should not return the Opt-in Form. If you do not return a properly completed Opt-in Form by mail or electronically by November 12, 2024, you **will not** receive an FLSA Settlement payment, and you **will not** be bound by the terms of the FLSA Settlement, including the release of claims described above.

12. What happens with any unclaimed or unpaid settlement funds?

All settlement checks sent to FLSA Settlement Collective Members and not cashed within 180 days of issuance shall be canceled, and the money represented by such checks shall escheat to those employees' home states in the names of the FLSA Settlement Collective Members.

THE LAWYERS REPRESENTING YOU

13. Do I have a lawyer in this case?

If you elect to opt-in to this matter, you agree to allow the Class Representatives to make decisions on your behalf. The Class Representatives are represented by the attorneys listed below. If you have any questions regarding this case or the Settlement, please feel free to contact any of the attorneys listed below.

KABATECK LLP Brian S. Kabateck Shant A. Karnikian Jerusalem F. Beligan Sheri R. Lalehzarian 633 W. Fifth Street, Suite 3200 Los Angeles, CA 90071 Telephone: (213) 217-5000 Email: jfb@kbklawyers.com FRADIN LAW Michael L. Fradin 8401 Crawford Ave., Ste. 104 Skokie, IL 60076 Telephone: (847) 986-5889 Email: mike@fradinlaw.com

SIMON LAW CO. James L. Simon 11 ½ N. Franklin Street Chagrin Falls, Ohio 44022 Telephone: (216) 816-8696 Email: james@simonsayspay.com

14. How will the costs and attorneys' fees for the lawsuit and the settlement be paid?

Subject to court approval, Defendant agrees to pay up to \$1,241,666.67 in attorneys' fees and \$50,000.00 in costs to Class Counsel. Subject to court approval, Defendant also agrees to pay a service award to Plaintiffs and Class Representatives Sharon Oliveira and Simone De Andrade Boyce of up to \$8,000.00 to each of them for serving as a Class Representative and taking on the risk of litigation and in exchange for a general release. Subject to court approval, Defendants shall pay up to \$50,000.00 for the Settlement Administrator's costs and fees associated with administering the Settlement. The Court may award less than these amounts.